

AOD Evaluation Advisory Group  
Qt. 2 Meeting Minutes  
July 29, 2010

Presentation

**OUTCOMES COMPLIANCE REPORTS**

**Two point compliance report**—Each provider should at least meet the 50% threshold (i.e., at least 50% of clients should have at least 2 ASI forms over the one-year time period of interest).

These 2 forms could be:

- 1 intake, 1 follow-up
- 2 intakes, no follow-up
- 2 follow-ups, no intake

If at least 2 forms are received when not expected, these clients are added to the expected list.

Exceptions for agencies in non-compliance:

- We have received an Adult Consumer form or a Parent form during the one-year time period of interest.
- This is especially applicable when an individual is a dual consumer or transitions from being an adult or youth MH consumer to an AOD consumer. These situations are exemplified in the table on Slide 5 of the Power Point presentation available at <http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/provider-evaluation-advisory-group-meetings.php>.
- New clients, or consumers seen by the provider for the first time in that one-year reporting period, who are served for <180 days.

\*\*\*Providers should use monthly error reports and missing data UCI lists to keep compliance high.\*\*\*

**Monthly Error Reports** list critical errors preventing outcomes data acceptance by ADAMH. Reports are distributed in HTML format and placed in the 'Outcome Reports' section of each provider's Extranet. (See '<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>' for more details.)

**Missing Data UCI Lists** are the other compliance-related reports that assist providers in identifying and resubmitting missing data '<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>.'

-These reports have 5 columns: Provider Name, UCI (all UCI numbers with outcomes expected within the one-year reporting period), First name, Last name, & OC (status of outcome within the one-year reporting period). In this report, we/you want to see 'Y' in the 'OC' column. 'Y' indicates that we have received at least one outcome in the reporting period. In the case of new consumers, we would expect a 2<sup>nd</sup> outcome after 180 days. If we do not receive a 2<sup>nd</sup> outcome, it will continue to appear as 'Y' for one year following the first outcome submission. 'N' means we have either not received an outcome or it was rejected in the Error reports. These are the consumers on which you should focus and (re)submit outcomes.

**Dual Consumers**—See chart in slide 5 of the power point presentation available at '<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/provider-evaluation-advisory-group-meetings.php>' to see when you are (or are not) in compliance with a dual consumer, based on possible forms submitted.

**SQI REPORT**—'<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>,' provides a detailed description of these reports.

## CONSUMER SATISFACTION SURVEY 2010

- So far, called about 500 of 700 consumers.
- Surveying will end in August.

**ADAMH STAT TREATMENT SERVICES OUTCOMES REPORT 2010**—Using matched pairs of **outcomes data**, we expect 85% of the consumers to show improvement or continued stability at positive level in at least four of the following measures of recovery: Family/Social Relationships, Criminal Justice, Functioning, Reduction in Alcohol use, Reduction in Drug use, Psychiatric Problems, Health, & Employment. More detailed information is also presented for Adult AOD consumers with links to criminal justice. Distinct client counts and costs are presented, by agency, along with the proportion of the total AOD costs this dollar amount represents.

**ADAMH WEBSITE**—On the **Provider Resources Section of ADAMH Website (i.e., <http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources>)**, you will find the below-listed information.

- **Provider Guidelines**—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php> for:

- Monthly error reports
- Missing data UCI lists
- SQI reports

- **Provider Group Meeting Archive**—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/meeting-archive.php>

- **2009**—agendas are posted.
- **2010 and beyond**—power points, handouts, & minutes are posted.

- **Provider Evaluation Advisory Group Meeting Schedules**—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/provider-evaluation-advisory-group-meetings.php>

- **Provider Downloads**—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/useful-downloads-for-adamh-providers.php>. You will find the below-listed materials for download.

- **The newly revised MH Adults & AOD Outcomes Guides**
- Access templates for all populations
- Outcomes forms, specs, tracking, & fax sheets

### Discussion Points

**Q:** How do we know which outcome you have received, and therefore, which outcome form is still missing when OC=Y?

**A:** We added an 'ASI Type' column, which is blank when OC=N and lists 'I' or 'F' when OC=Y. This way, you know which form we still need.

**Post-meeting CSQ update**—We finished the survey calls on time. This means the results will be available at the 3<sup>rd</sup> quarter meeting of 2010.