

All Adults CSQ Result 2010

Aggregate Score: The sum of all the scores from each question. The average of the aggregate scores is taken across all clients for each provider

<i>Provider</i>	<i>Aggregate Score</i>	<i>N</i>	<i>Std. Dev.</i>	<i>Range</i>	<i>Median</i>
CHOICES	31.17	23	1.95	25 - 32	32
Concord	28.75	87	4.81	8 - 32	30
Directions	28.35	37	5.11	9 - 32	31
Northwest	28.04	54	5.13	9 - 32	30
Dublin	27.98	47	5.45	9 - 32	30
North Community	27.72	147	5.12	8 - 32	30
COVA	27.64	56	5.29	8 - 32	29
CSN	27.55	11	6.38	10 - 32	31
<u>System</u>	<u>27.31</u>	<u>1,428</u>	<u>5.40</u>	<u>8 - 32</u>	<u>29</u>
North Central	27.16	325	5.70	8 - 32	29
Partners	26.85	13	4.43	17 - 32	28
Southeast	26.82	337	5.91	8 - 32	28
PEER Center	26.80	89	3.74	13 - 32	28
Columbus Area	26.58	202	5.26	8 - 32	28

Confidence Interval

27.03 - 27.59

95% Confidence Interval Definition: With 95% confidence, the aggregate score for MH adults population is within the interval (27.03 - 27.59).

SMD CSQ Result 2010

Aggregate Score: The sum of all the scores from each question. The average of the aggregate scores is taken across all clients for each provider

<i>Provider</i>	<i>Aggregate Score</i>	<i>N</i>	<i>Std. Dev.</i>	<i>Range</i>	<i>Median</i>
Concord	29.29	63	4.61	8 - 32	31
COVA	28.00	40	4.86	8 - 32	29
Directions	27.80	20	6.32	9 - 32	31
North Community	27.76	131	5.05	8 - 32	30
North Central	27.46	277	5.45	8 - 32	29
<u>System</u>	<u>27.25</u>	<u>1,100</u>	<u>5.36</u>	<u>8 - 32</u>	<u>29</u>
CSN	27.20	10	6.61	10 - 32	29.5
Southeast	26.86	273	5.77	8 - 32	28
Dublin	26.84	25	6.33	9 - 32	29
PEER Center	26.73	77	3.88	13 - 32	28
Columbus Area	26.59	160	5.18	8 - 32	28
Northwest	26.25	16	5.77	15 - 32	28
Partners	25.25	8	4.80	17 - 30	28

Confidence Interval

26.93 - 27.57

95% Confidence Interval Definition: With 95% confidence, the aggregate score for SMD population is within the interval (26.93 - 27.57).

Note: Surveys done on MH adult consumers who were ever SMD between September 1, 2008 and August 31, 2009 are included in the SMD report.

GAOA CSQ Result 2010

Aggregate Score: The sum of all the scores from each question. The average of the aggregate scores is taken across all clients for each provider

<i>Provider</i>	<i>Aggregate Score</i>	<i>N</i>	<i>Std. Dev.</i>	<i>Range</i>	<i>Median</i>
CHOICES	31.17	23	1.95	25 - 32	32
CSN	31.00	1	.	31 - 31	31
Dublin	29.43	28	3.72	16 - 32	31
Directions	29.33	21	3.04	22 - 32	30
Partners	29.25	4	2.63	27 - 32	29
North Community	28.74	39	4.35	8 - 32	30
Northwest	28.35	43	5.25	9 - 32	31
Concord	27.81	37	5.64	8 - 32	30
<u>System</u>	<u>27.43</u>	<u>517</u>	<u>5.66</u>	<u>8 - 32</u>	<u>29</u>
PEER Center	27.38	24	3.20	21 - 32	27.5
COVA	26.81	26	6.58	8 - 32	29
Columbus Area	26.58	60	5.74	8 - 32	28.5
Southeast	26.50	111	6.36	8 - 32	28
North Central	26.18	100	6.48	8 - 32	29

Confidence Interval

26.09 - 28.66

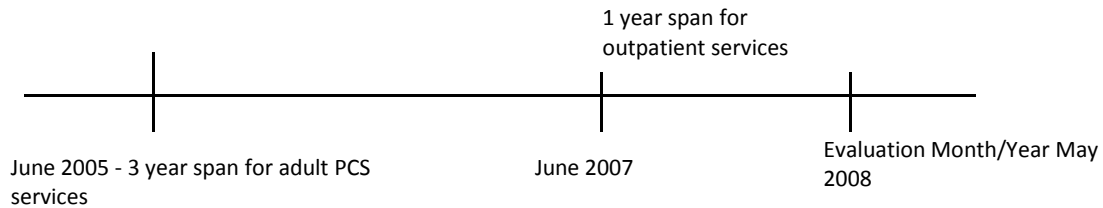
95% Confidence Interval Definition: With 95% confidence, the aggregate score for GAOA population is within the interval (26.09 - 28.66).

Note: Surveys done on MH adult consumers who were ever GAOA between September 1, 2008 and August 31, 2009 and surveys done on CHOICES consumers are included in the GAOA report.

Definitions

Episode

Each client is assigned as SMD or Non-SMD for each month. An episode consists of consecutive months. For each of these months, services and diagnosis are evaluated for 1 year prior. Hospitalizations for the past 3 years



SMD

1. Client is at least 18 years of age at the month evaluated
 2. The client has at least 4 target service units in the prior year
 3. Service units for procedure codes 'H0004' and 'H0036' are divided by 4
 4. Procedure Modifiers restricted to 'GT', 'HQ', AND 'HE'
 5. At least one of these claims contains a target service with a target diagnosis
- Or*
6. The client had at least one state hospital episode in the past 3 years.

Where:

- Target diagnosis is from one of the following diagnostic groups: Organic psychoses (290), other psychoses (291-294, 297-299), schizophrenia (295), major affective (296)

- Target services (MH only): Crisis Intervention, Pre-hospitalization screening, Med/somatic, Counseling/psychotherapy, CSP, Partial Hospitalization

Notes:

- Excludes denied claims
- Excludes pseudo clients
- Includes all State hospitalizations