

OUTCOMES COMPLIANCE REPORTS

Two point compliance report—See slide 3 of the MH Children and Adolescents Qt 2 Power Point presentation

- At least 50% of clients should have at least 2 Parent forms over time (i.e., 50% threshold).
- This report has 11 columns listing the # & % of a provider's outcomes with 2 point compliance, making it both general and specific.
 - General—demonstrates how providers are doing in terms of compliance, yet doesn't list the specific UCI numbers in (non-)compliance.
 - Specific—# & % of certain classifications in 2 point compliance.
- 2 exceptions for consumers in non-compliance.
 - We have received an Adult Consumer Form or ASI during the one-year time period of interest.
 - This is especially applicable when a youth turns 18 and, therefore, has a status change—we would no longer expect parent forms. This situation is exemplified in the table on Slide 5 of the Power Point presentation available at

<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/provider-evaluation-advisory-group-meetings.php>.

- New clients, or consumers seen by the provider for the first time in that one-year reporting period, who are served for <180 days.
- As you can see from slide 3, overall, ADAMH expected two point compliance for 5,714 consumers. We actually received 3,309 forms. This means that, on average, we had 57.91% compliance. In other words, we expected and received 2 Parent forms for over half of ADAMH-funded consumers.

Providers should use monthly error reports and missing data UCI lists to keep compliance high.

Monthly error reports list critical errors preventing outcomes data acceptance by ADAMH. Reports are distributed in HTML format and placed in the 'Outcome Reports' section of each provider's Extranet. (See '<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>' for more details.)

Missing Data UCI Lists are the other compliance-related reports that assist providers in identifying and resubmitting missing data '<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>.'

- 7 columns: Provider Name, UCI (all UCI numbers with outcomes expected within the one-year reporting period), First name, Last name, & OC (status of outcome within the one-year reporting period). In this report, we/you want to see 'Y' in the 'OC' column. 'Y' indicates that we have received at least one outcome in the reporting period. In the case of new consumers, we would expect a 2nd outcome after 180 days. If we do not receive a 2nd outcome, it will continue to appear as 'Y' for one year following the first outcome submission. 'N' means we have either not received an outcome or it was rejected in the Error reports. These are the consumers on which you should focus and (re)submit outcomes. The final two columns are 'Reason1' and 'Reason2' for 'OC=N.' (The reason codes will let you know if it is correctable (e.g., missing, unable to complete at the time) or not (i.e., refusal where 1=refused & 2=unable to complete).

Dual Consumers—See chart in slide 5 of the power point presentation available at <http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/provider-evaluation-advisory-group-meetings.php> to see when you are (or are not) in compliance with a dual consumer, based on possible forms submitted.

SQI REPORT—'<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>,' provides a detailed description of these reports.

2010 PARENT CONSUMER SATISFACTION SURVEY

- Only surveying parents, not kids
- Surveying will end in late August.

ADAMH STAT TREATMENT SERVICES OUTCOMES REPORT 2010—We expect 80% of MH kids will show improvement or continued positive stability in at least 1 area of recovery (i.e., reduction of symptoms, quality of life, and social connectedness).

- C&A have 3 ADAMH-Stat reports (1)C&A overall, (2)SED C&A, and (3)non-SED C&A that include:
 - MACSIS Costs.
 - Outcomes data from matched pairs of outcomes covering Reduction of symptoms/problems, Functioning, and Social connectedness.
 - (Functioning Q10: recreational activities).

ADAMH WEBSITE

- **On the Provider Resources Section of ADAMH Website,**

<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources>), you will find the below-listed information.

- **Provider Guidelines**— <http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>) for:

- Monthly error reports
- Missing data UCI lists
- SQI reports—'<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>,' provides a detailed description of these reports.

- **Provider Group Meeting Archive**—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/meeting-archive.php>

- Currently, 2009 agendas are posted.
- For 2010 and beyond, you will find power points, handouts, & minutes.
- Meeting information will remain posted here from 2009 onward.

- **Provider Evaluation Advisory Group Meeting Schedules**—

<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/provider-evaluation-advisory-group-meetings.php>

- **Provider Downloads**—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/useful-downloads-for-adamh-providers.php>. You will find the below-listed materials for download.

- Outcomes Guides, Access templates for all populations, outcomes forms, specs, tracking, & fax sheets.