

MH Adult Evaluation Advisory Group
Qt. 2 Meeting Minutes
October 14, 2010

OUTCOMES COMPLIANCE REPORTS

Two point compliance report—See slide 3 of the MH Adults Qt 2 Power Point presentation.

- At least 50% of clients should have at least 2 Adult Consumer forms over time (i.e., 50% threshold).
- This report has 11 columns listing the # & % of a provider's outcomes with 2 point compliance, making it both general and specific.
- General—demonstrates how providers are doing in terms of compliance, yet doesn't list the specific UCI numbers in (non-)compliance.
- Specific—# & % of certain classifications in 2 point compliance.
- 2 exceptions for consumers in non-compliance.
- We have received a Parent form or ASI during the one-year time period of interest.
- New clients, or consumers seen by the provider for the first time in that one-year reporting period, who are served for <180 days.
- As you can see from slide 3, overall, ADAMH expected two point compliance for 10,245 consumers. We actually received 5,223 forms. This means that, on average, we had 50.98% compliance. In other words, we expected and received 2 Adult Consumer forms for just over half of ADAMH-funded consumers.

Providers should use monthly error reports and missing data UCI lists to keep compliance high.

Monthly error reports list critical errors preventing outcomes data acceptance by ADAMH. Reports are distributed in HTML format and placed in the 'Outcome Reports' section of each provider's Extranet. (See <http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php> for more details.)

Missing Data UCI Lists are the other compliance-related reports that assist providers in identifying and resubmitting missing data "<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>."

- As a result of the Qt. 2 meeting, we revised the Missing Data UCI Lists. These reports now have 7 columns: Provider Name, UCI (all UCI numbers with outcomes expected within the one-year reporting period), First name, Last name, OC (status of outcome within the one-year reporting period), Reason1, & Reason2. In this report, we/you want to see 'Y' in the 'OC' column. 'Y' indicates that we have received at least one outcome in the reporting period. In the case of new consumers, we would expect a 2nd outcome after 180 days. If we do not receive a 2nd outcome, it will continue to appear as 'Y' for one year following the first outcome submission. 'N' means we have either not received an outcome or it was rejected in the Error reports. These are the consumers on which you should focus and (re)submit outcomes. The final two columns are 'Reason1' and 'Reason2' for 'OC=N.' (The reason codes will let you know if it is correctable (e.g., missing, unable to complete at the time) or not (i.e., refusal where 1=refused & 2=unable to complete).

Dual Consumers—see chart in slide 5 of the power point presentation available at <http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/provider-evaluation-advisory-group-meetings.php> to see when you are (or are not) in compliance with a dual consumer, based on possible forms submitted.

SQI REPORT—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>, provides a detailed description of these reports.

2010 CONSUMER SATISFACTION SURVEYS

- All MH adult consumers combined & surveyed in 1 round (N=1,441).
- Analyzed overall and population-specific results based on consumer's status
- We surveyed 719 Adult AOD consumers
 - These results will be released soon.
- We are aiming to survey 997 parents. So far, we have surveyed 518. This survey will conclude by Thanksgiving and the results will likely be released in early 2011.

ADAMH STAT TREATMENT SERVICES OUTCOMES REPORT 2010—Examining matched pairs of outcomes data, we expect 80% of MH adults will show improvement or continued positive stability in at least 1 area of recovery (i.e., reduction of symptoms, quality of life, and social connectedness).

ADAMH WEBSITE

- **On the Provider Resources Section of ADAMH Website (i.e., <http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources>),** you will find the below-listed information.
 - **Provider Guidelines**— <http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/guidelines.php>) for:
 - Monthly error reports
 - Missing data UCI lists
 - SQI reports
 - **Provider Group Meeting Archive**—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/meeting-archive.php>
 - Currently, 2009 agendas are posted.
 - For 2010 and beyond, you will find power points, handouts, & minutes.
 - Meeting information will remain posted here from 2009 onward.
 - **Provider Evaluation Advisory Group Meeting Schedules**—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/provider-evaluation-advisory-group-meetings.php>
 - **Provider Downloads**—<http://www.adamhfranklin.org/accountability/planning-evaluation/adamh-outcomes/adamh-provider-resources/useful-downloads-for-adamh-providers.php>. You will find the below-listed materials for download.
 - The newly revised MH Adults Outcomes Guide, Access templates for all populations, outcomes forms, specs, tracking, & fax sheets.